



Click Bond relies on many valued suppliers. We want to take the time to make you and your personnel or representatives aware of your significant contribution to Click Bond product conformity. We rely on you to manufacture or provide services to Click Bond with a focus on product quality, safety and compliance to stated requirements. This focus includes your awareness of the end use of the products and services provided. The likely application of these product or services will be aerospace related. We require our suppliers to ensure that all employees and external providers are aware of their contribution to product or service conformity and their contribution to product safety, and that they conduct their business practices to the highest standards of ethical behavior.

NOTE: This attachment is part of any Click Bond, Inc. purchase order. Part A describes standard quality clauses which apply to all purchase orders. Part B describes additional quality and environmental clauses which are referenced on Click Bond's purchase order when applicable.

## **PART A – STANDARD QUALITY ASSURANCE CLAUSES**

### **A. Quality Program**

The supplier shall maintain a quality program that ensures adequate control of quality throughout the performance of this purchase order. The program shall include all sub-tier supplier contracts for fabrication or special processing.

### **B. Nonconformances, Material Review Authority, and Corrective Action**

Material Review (MR) Authority is retained by Click Bond, Inc (herein known as Click Bond). Any supplier requesting to ship discrepant hardware must do so in writing and receive written approval from the Click Bond Quality Assurance and/or Product Engineering departments prior to any MR action. Supplier will notify Click Bond in writing within five (5) working days when discrepancies in the supplier's process or product are discovered or suspected that may affect parts or assemblies delivered or to be delivered to Click Bond. Any item rejected by Click Bond that is being resubmitted by the supplier after correction shall have an indication of those items on the supplier's shipping document, such as a RMA number. Reference shall be made to the Click Bond nonconformance report number. Root cause corrective action shall be given, stating the action(s) taken to correct the discrepancies.

### **C. Records and Retention**

The supplier must maintain all records relating to inspection, testing, acceptance, rejection, and certification for a period of at least seven (7) years after closure of this purchase order. These records shall be available for review by representatives of Click Bond and/or its customers at any reasonable time during the supplier's working hours throughout the retention period. If requested, a copy of specific records will be sent to Click Bond.

### **D. Certifications**

A legible and reproducible copy of each manufacturer's certification is required for each shipment. Certifications shall be to the latest specification revision unless otherwise indicated by the purchase order. When supplier furnishes the items on this purchase order, the certificate of conformance will include the true manufacturer's certification, or distributor's certification, stating manufacturer's name and address, and the fact that actual product certifications are on file. The certification shall bear the signature and title of an authorized agent of the supplier/distributor; packing lists shall be originals only. Payment for product received will not be made until all required certifications have been accepted.

### **E. Inspection and Testing**

The supplier is responsible for performing all inspections and tests necessary to substantiate conformance of products, supplies, or services furnished to the purchase order requirements. Documentation (records) demonstrating compliance with this clause must be created and retained in accordance with the Records and Retention clause of this purchase order. Click Bond reserves the right to inspect lots of parts delivered under this order. Deviations from the specification of the delivered lot shall be cause for rejection of the entire lot. Any lot so rejected may be returned to the supplier at their expense for re-inspection, reprocessing, or replacement as directed by the Click Bond Buyer/Quality Assurance.



## **F. Safety Data Sheets (SDS)**

The supplier shall submit a SDS with the shipment of any hazardous substance procured by this purchase order.

## **G. Right of Entry**

At times it may be necessary for Click Bond and/or our customers to visit supplier facilities and/or their sub-tier suppliers for verifying contract compliance and product conformity. Arrangements for such visits will be coordinated through the Click Bond Buyer.

## **H. Materials or Design Detail Change**

The supplier agrees not to make any change in materials, manufacturing processes or design detail which would affect the part, or any component part thereof, with regard to:

- Material alteration of chemical formulas used for qualification of adhesive systems
- Physical or functional interchangeability
- Rework or repair procedures and processes, and material changes which affect these procedures, without prior written approval from Click Bond, and without revision of the part numbers and the originals of all drawings or data.

Supplier must promptly notify Click Bond of any changes to facility location, ownership, quality management or key personnel.

Work transfer is prohibited. Work shall not be sub-contracted to sub-tier supplier(s) unless a documented request is submitted and approved in writing by Click Bond Quality Assurance and Product Engineering departments prior to any sub-contracted work.

Supplier will place this clause in all its subcontracts for supplier identified purchased material whether such material is supplied to supplier as an end item or as a component part of an end item.

## **I. Environmental Concerns – Suppliers**

Click Bond is ISO 14001 certified and it is our objective to encourage our suppliers to adopt good environmental practices. As such, the supplier shall comply with all applicable federal, state, and local environmental regulations. Additional flow-down requirements from Click Bond customers may be communicated in the purchase order.

## **J. Environmental Concerns – Contractors**

Contractors working for or on Click Bond's behalf are required to operate according to the established QEMS (within the scope of their activities) including:

- The importance of conformity with the QEMS policy and procedures.
- Significant aspects/impacts and environmental benefits of improved personal performance.
- Their roles and responsibilities in achieving conformity with the QEMS.
- The potential consequences of departure from QEMS procedures.

Training and education are conducted as needed.

## **K. Counterfeit Parts Prevention per AS6174**

- "Counterfeit work" is or contains items misrepresented as having been designed and/or produced under an approved system. This includes work that has reached a design life limit or has been altered and misrepresented as acceptable.
- Supplier agrees and shall ensure that counterfeit work is not delivered to Click Bond.
- Supplier shall only purchase products to be delivered or incorporated as work to Click Bond that is not counterfeit.
- Supplier shall immediately notify Click Bond if supplier becomes aware or suspects that it has furnished counterfeit work.

## **L. Dodd-Frank, Conflict Minerals**

Supplier shall state compliance with Section 1502 of the Dodd-Frank Wall Street Reform and Consumer Protection Act relating to the use of conflict minerals. Section 13(p) to the Securities and Exchange Act of 1934



requires use of those minerals to be disclosed annually, whether any of those minerals originated in the Democratic Republic of the Congo or an adjoining country.

### **M. Mercury Free**

Supplier is responsible to ensure that the products supplied did not come into contact with mercury or mercury compounds during manufacturing or subsequent processing. The supplier must add the statement to the certification, "The material furnished is free from mercury contamination."

### **N. Ozone Depleting Substances**

The use of any ozone depleting substances during the manufacture or processing is strictly prohibited.

## **PART B – DESIGNATED CLAUSES**

### **1. Supplier Quality Control System**

Supplier shall maintain objective evidence of a Quality Management System that is equivalent to or complies with the latest revision, or industry practices, of one or more of the following: AS/EN 9100, AS/EN 9120 and/or NADCAP certification for special processes.

### **2. Calibration System**

Supplier shall maintain a calibration system in accordance with ISO 17025 or equivalent, and a system of gage calibration that is equivalent to or complies with ANSI Z540-1 or ISO 10012-1. Evidence of all calibration records, traceable to National Institute of Standards and Technology, will be available for Click Bond examination.

### **3. First-Article Inspection**

- A first article inspection report (preferably per AS9102) is required. The report will include actual measurements of each characteristic introduced by the supplier. The report must be submitted to Click Bond and approved by Click Bond prior to production.
- A first article inspection performed at Supplier's facility, witnessed by or performed by Click Bond prior to any production and shipment of additional parts, is required. Click Bond requires seventy-two (72) hours advance notification to perform first article inspection.

### **4. Source Inspection/Surveillance Required**

Click Bond source inspection or surveillance is required on this order. Deliverable items and records pertaining to their manufacture/inspection are subject to Click Bond inspection prior to shipment and/or surveillance during processing. Supplier shall notify Click Bond at least seventy-two (72) hours prior to the time the items are ready for inspection or test. Supplier shall provide all personnel and equipment necessary to perform inspection.

### **5. Physical and Chemical Analysis Reports**

Reports of actual (not minimum/maximum) chemical and physical properties in the form of quantitative test reports, traceable to the material heat lot number or its equivalent and reflecting the material condition specified on the purchase order drawing, shall be submitted with each shipment of this order. Original mill certifications must be submitted for the raw materials used in the supply of product. Separate reports are required for each material lot. Each certification must reflect the Click Bond purchase order number or the suppliers' subcontract purchase order number and applicable specifications, traceable to Click Bond's purchase order as well as traceability to the heat lot and quantity of items covered by the certificate. This report shall also bear the signature and title of an authorized agent of the supplier that performed the tests. Click Bond will review all documentation for compliance to requirements including legibility and reproducibility via electronic scanning and/or photocopying.



## 6. Process Certification

Special manufacturing, inspection, and/or test processes which are required by the applicable drawings or specifications, shall be certified to applicable specifications and processes performed for each shipment made against this purchase order. Each certificate shall reflect the Click Bond purchase order number, subcontract purchase order, and quantity or amount covered by the certificate. Supplier is responsible for the certification/qualification and control of processing regardless of any administrative statement contained in the process specifications, whether the processing is performed at suppliers' facility or those of his/her subcontractors. The certificate shall bear the signature and title of an authorized agent of the supplier performing the process.

## 7. Limited Life Items

Supplier shall mark articles with the date at which critical life was initiated, when useful life will expire, cure date, temperature limitations, and the shelf life where applicable. Supplier's certification shall also contain this information where applicable. Materials subject to age deterioration shall not be supplied when more than 20% of the manufacturer's recommended shelf life has been expended.

## 8. Inspection/Test Reports

Supplier shall provide reports of inspection and/or test of specified characteristics including inspection/test reports of actual measurements or test results.

## 9. Statistical Process Control (SPC)

SPC data is required and must be traceable to the hardware. Data must accompany shipment. Supplier and/or Click Bond will define characteristics requiring SPC data. These requirements are specified on the purchase order.

## 10. Approved Processors

All special processes listed in this purchase order must be performed by Click Bond approved processors or Click Bond customer approved processors. Approval may be confirmed by Click Bond Quality Assurance prior to any processing.

## 11. Click Bond Furnished Material

Material for fabrication of parts or for processing on the face of this purchase order is supplied by Click Bond. Supplier's signature on their certificate of compliance attests:

*It is hereby certified that referenced parts were manufactured/processed from material supplied by Click Bond, Inc. for use as described and identified on the face of the purchase order.*

## 12. Single Lot Control

The articles furnished under this purchase order shall be from one single manufacturing lot. A lot shall consist of finished parts of materials which are of the same type and measurement, the same part number and dash number, the same heat of material, fabricated by the same process, heat treated in the same manner and at the same time, and produced as one continuous run or order of part thereof.

## 13. Requirement for 100% Inspection by Supplier

Supplier shall perform 100% inspection of all items on this purchase order to ensure conformance to drawing and specification requirements. Evidence of such inspections must be on file and available for review by Click Bond.

## 14. Certificate of Calibration

The supplier shall provide a calibration report/certification supporting the calibration services performed. The report/certification shall contain as a minimum:

- Measurement data
- Statement certifying traceability to National Standard
- Listing of standard(s) used to perform test(s) and next calibration due date(s)
- Statement of measurement uncertainty and ambient environmental conditions (i.e. ambient temperature and humidity) at time of test(s)



- Certification to applicable manufacturers' specifications

### **15. European REACH Compliance**

The supplier shall certify that the product complies with the European Union Registration, Evaluation, and Authorization of Chemicals (REACH) Regulation (1907/2006/EC) when applicable.

### **16. Compliance with Restriction on Acquisition of Certain Articles Containing Specialty Metals**

Seller shall comply with DFARS 252.225-7009 Restriction on Acquisition of Certain Articles Containing Specialty Metals, which applies to this order. This clause superseded DFARS 252.225-7014 & Alternate I in July 2009. Supplier shall include DFARS 252.225-7009 in all lower tier subcontracts and purchase orders. Supplier and its lower-tier suppliers shall deliver hardware that is compliant with this order. The following statement or equivalent is required on the certificate of compliance supplied with each order:

*Material conforms to DFARS requirements per 252.225-7009.*

### **17. Foreign Object Debris/Damage (FOD)**

Supplier shall establish, document, and maintain a program to control and eliminate Foreign Object Debris/Damage (FOD) and/or contamination during supplier's (or supplier's sub-tier sources) manufacturing, assembly, test, and inspection operations per NAS412 and Lockheed Quality Clause Q4R.

### **18. DPAS Rated Order**

This is a rated order for National Defense use when a DPAS rating is entered, and supplier is required to follow all the provisions of the Defense Priorities and Allocations System Regulation (15 CFR 700).

### **19. Airbus GRAMS**

Supplier shall implement sections of Airbus GRAMS as specified on the purchase order.

### **20. Independent Test Laboratory Certification**

Supplier shall provide evidence of, and maintain accreditation to, the ISO 17025 standard. ISO 17025 is the international standard for testing and calibration laboratories.